



2011 Annual Report and Honor Roll of Donors

John Muir Health & John Muir Health Foundation



Thanks
for
giving the
gift of care

Dear Friends,

Thank you for joining with John Muir Health to improve the health of our community through your gifts to John Muir Health Foundation. I want to share with you some of the plans for the future that will result in a healthier community for all of us.

In the next year, you will be hearing more about a new project, the John Muir Health Outpatient Center, Walnut Creek. Many of the primary care physicians you know in Walnut Creek (internists, family practitioners and pediatricians) will soon be under one roof in a state-of-the-art facility on Treat Boulevard.

The new clinic location will be "home" for many of the John Muir Medical Group physicians and will also be available as a practice location for primary care and specialty doctors in the Muir Medical Group IPA. In addition to clinical space for primary care physicians, the Outpatient Center will provide Urgent Care, MuirLab and imaging services. Our goals for this exciting project are to create greater patient convenience and better coordination of care.

The new site will allow us to provide a range of new services that are not easily provided in smaller clinic locations. As an example, the John Muir Physician Network has developed a patient-centered model, which identifies patients with chronic health conditions and coordinates their care to improve their quality of life (and reduce visits to the emergency

department). Physicians, case managers, and healthcare coordinators work together to regularly phone patients to make sure they stay healthy. This program has achieved great success and is the type of service that will be expanded in the new Outpatient Center.

Finally, John Muir Health has embarked on a transformational project to assure that patients have one single record available in all clinical areas. This project will also streamline registration and scheduling for you and offer you access to your own clinical information. We will keep you updated as we proceed with installation of this exciting new information system during the next 30 months.

All of these initiatives are intended to improve quality and patient safety, increase clinical and operational efficiencies and, most importantly, improve the patient experience.

I hope that you will join with us and support these projects through your gifts and through your advocacy. We look forward to a very busy year and wish you the best of health for 2012.

Sincerely,



Calvin K. Knight

President & CEO, John Muir Health



A Happy Beginning for Two Little Girls

How the John Muir team helped along the way.

When San Franciscans Shabana Khan and Chris Oldenburg found out they were pregnant with twins, both were commuting to different parts of the Bay Area. Shabana was commuting to the peninsula and Chris was traveling to the East Bay. They decided that with two babies coming, the family should move to a more baby-friendly home and selected Danville where Chris had grown up. They were barely moved in when Shabana experienced preterm labor at 27 ½ weeks.

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On December 1, 2011, she entered John Muir Medical Center - Walnut Creek and was in the Labor and Delivery unit for a day while their OB/GYN Stephen Wells, M.D. and Perinatologist Rosa H. Won, M.D. were successful in stopping her labor. Chris also remembers fondly Labor and Delivery nurse Gwen Messman who was very comforting during this time and showed him a list of pediatricians from which he needed to select. Chris saw the name of Andrew Nash, M.D. a pediatrician he remembered

from his younger days and chose him. Soon after, Shabana was moved to antepartum where she stayed until December 19.

When Shabana was allowed to go home for the holidays, Dr. Wells warned her that it would be up to her to self-regulate and take the bed rest instruction to heart. Her determination to do so allowed her to postpone her return until January 31. Ana, 5 lbs. 13 ounces and Alina 3 lbs. 15 ounces were born that day at 36 weeks and 3 days. Ana was sent to the Well Baby Nursery, Alina to the Neonatal Intensive Care Unit, Shabana to the ICU and Chris was set up in a room on the Mother Baby floor awaiting all their return.

That evening, Tammi Bachecki, RN in the ICU, rolled Shabana on a gurney up to the Birth Center on the third floor to see her two babies in their separate rooms. By then Ana had returned to spend the night with Chris. Tammi also introduced Shabana to a lactation nurse as she visited with her two little girls. By the next day, Shabana was returned to her Mother Baby room with Ana and Chris and, later that day, Alina was released from the NICU to join them.



After Shabana's successful visit to the antepartum in December, she sent a gift to the John Muir Health Foundation restricted for the Neonatal Intensive Care Unit. Since she gave through her employer, staff didn't have her address to acknowledge the gift, but research turned up an email so we could thank her. That's when the Foundation discovered that she had spent time in the antepartum and would be back - we just didn't know when. Her father-in-law, it turned out, was so excited about the birth of twins, he emailed the Foundation about his little granddaughters and the Foundation had another wonderful John Muir story to tell.



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Denise Dodini of Vacaville has been a loyal donor since 1996.

Her gifts are made in memory of her father in gratitude for the excellent care he received.

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Joan and Alan Kunz of Walnut Creek started donating in 1991.

In 2007, they made a generous gift to the Campaign. Joan, now a widow, is grateful for the care that her husband received and has continued her financial support annually.

Annual Circles

John Muir Health Foundation was the beneficiary of outstanding generosity in 2011. Listed here are those donors who made annual and/or endowment gifts of \$100 or more between January 1, 2011 and December 31, 2011. Gifts to the building project were listed in last year's annual report. Those Campaign gifts that arrived the summer of 2011 or later are listed on page 20 of this report.

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The numbers following the donor names indicate the number of consecutive years of giving.

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Dudley and Kay Ellis of Walnut Creek started donating in 1981.

Today, Dudley, a retired CPA, is an active volunteer at Walnut Creek. Kay is a retired OR Nurse. Dudley comments, "John Muir is a great place, always has been. It gets better as it gets bigger and we're doing our part to help."



Ron and Ashley Latteri

Ron and Ashley Latteri have made gifts to the Breast Health Center in Walnut Creek since 2001 but in 2003, they added gifts of new toys and games for the Pediatric Oncology Unit. Today they also include the John Muir Behavioral Health Center as a recipient. Their selected charities range from the Cloistered Sisters at the Monastery of Perpetual Adoration in the Haight Ashbury to the abused children of the Father Heart Ranch in Southern California. Although many Bay Area Catholic Charities are found on their list, they also make room at Christmas and Easter for twenty U.S. Coast Guard Stations and the Naval Postgraduate School. John Muir Health Foundation wants to publicly express their deep appreciation for these thoughtful donations.

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Evelina and George Bolotoff of Moraga started donating in 1999.

Evelina, now a widow, has continued to donate because "they took good care of my husband and I know they will take good care of me."

Women's Philanthropic Circle

The Women's Philanthropic Circle (WPC) enables its members, who contribute \$1,000 annually, to pool resources for the purpose of funding clinical programs or projects at John Muir Health. We recognize here those members of the WPC for 2011.

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In December of 2011, the WPC funded a Pediatric Cardiac Ultrasound Transducer which assesses congenital heart defects, cardiac function and valvular abnormalities in toddlers, children and teens and is well suited to their cardiac structure. Also funded was a software tracking system for mammography at Concord which improves the quality of care for patients by improving tracking. Finally, an electromyography unit (EMG) was funded for the Neuroscience Institute. This technology evaluates muscle, peripheral nerve and spinal cord nerve root impairment important in diagnosis of many neurological disorders.

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In recognition of their service to the community, the John Muir Health Foundation Board of Directors and staff honored Roy A. Kaplan, M.D., Charles J. Kasper, M.D. and Richard E. Tirrell, M.D. on May 17, 2012 at the Diablo Country Club as recipients of the John Muir Health Foundation Award of Distinction. These three physicians were leaders in inspiring philanthropy for many years and their efforts played a major role in increasing philanthropy in our community and providing significant support for John Muir Health.

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Bob and Pat Taylor of Concord have been donors since 1981.

Bob is a retired Bank of America manager and Pat is a volunteer with the Auxiliary. Pat uses a unique program at Bank of America which matches her volunteer hours for the financial benefit of John Muir Health.

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Please accept our apologies for
 any errors and notify the
 Foundation Office so our records
 may be corrected.

Thank you!

Capital Campaign Donors

A few gifts to the Building Campaign were made after last year's Annual Report was printed. We want to thank these donors who made a first gift to the Breaking New Ground Campaign or increased their gift substantially after we went to press.

\$15,000 - \$24,999

Carol and Paul Henshaw

\$2,500 - \$4,999

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2011

Financial Information

We are pleased to report to the community that in 2011, John Muir Health saw positive results from our operations and fundraising. As a not-for-profit, locally governed and community-based organization, our focus remains firmly on improving the health of the communities we serve. All of our remaining funds are reinvested in the community in much-needed programs, advanced technology, community services and – in 2011 – the building projects.

Where Our Income Came From

(in thousands)

Patients, Insurance Companies, Medicare and MediCal	\$ 1,370,099
From Other Health Related Services Including Foundation Fundraising	66,922
Total Operating Income	1,437,021

Where It Went

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Salaries and Benefits	713,124
Paid to Others Who Provide Goods and Services for Patient Care	439,990
Depreciation	66,018
Services Provided to Patients Who Could Not Pay	64,296
Interest Paid on Borrowed Funds	16,455
Other	64,719
Total Operating Expenses	1,364,602

Funds Remaining for Future Programs and Services

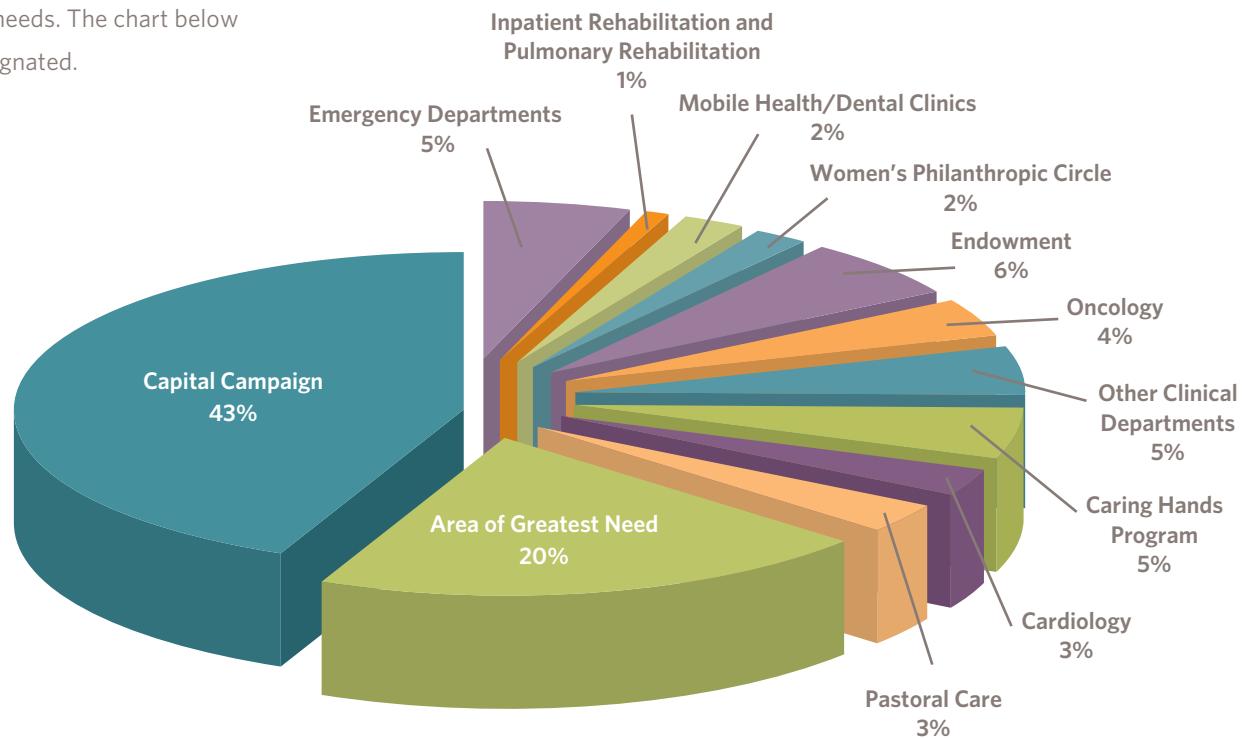
\$ 72,419

Gifts in 2011

Of the gifts received in 2011, 94% came from individuals in our community and the remainder from Foundations and Corporations. Very important among those community gifts are the unrestricted ones which give John Muir Health the ultimate flexibility to seize opportunities, address unforeseen challenges and meet its most pressing needs. The chart below shows where the donations made in 2011 were designated.

Endowments

The Foundation's endowed funds help assure the continued excellence of John Muir Health. Only the interest on endowments is used to fund the stated purpose. In February of 2012, a new nursing education endowment in memory of Victoria C. Davis, R.N. was established thanks to the generosity of her two daughters Kim Davis, R.N. and Dian C. (Davis) Brown.



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